

People Management Bootcamp

Duration and times: 1 day 9.30am – 5.00pm

Group size: 6 – 12

Investment: £POA

Great managers and supervisors are critical to the success of every business, yet many individuals find themselves managing people with little or no formal development to help with this challenging role. The behaviours of leaders and managers directly affect employee engagement which has been proven to correlate with business results and profitability.

It has also been shown that the number one reason for people to leave organisations is down to their relationship with their line manager. In short, people management is the most important activity to get right in any organisation!

Audience:

New, potential & established managers, team leaders and supervisors who want to gain a grounding in man management prior to formal training or want to refresh their skills with current best practice.

Outcomes:

By the end of the course delegates will:

- Appreciate the different ways in which people are motivated and the potential impact of this
- Have insight into their own preference and how to make the most of this
- Recognise the critical importance of their role in engagement and retention
- Review the annual performance management cycle
- Know how to set SMART performance objectives to deliver high performance
- Understand how to review performance in order to sustain high performance and avoid performance issues and disciplinaries
- Value feedback as a management tool and understand how to use it to deliver high performance

Training methods:

Lots of input on best practice from an experienced business leader, senior manager and trainer with group discussion, use of real life examples and exercises to enable maximum transfer of learning back to the workplace.

